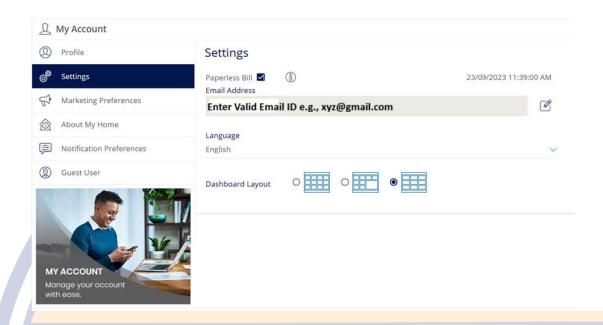


Terms and conditions of rewarding lucky customers

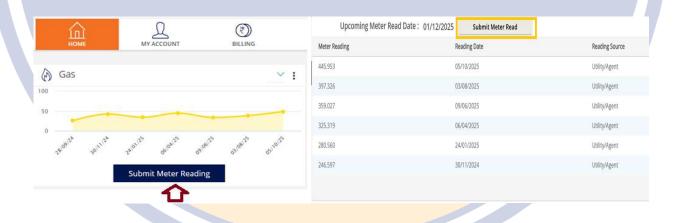
- 1. The scheme is applicable only to the billed PNG-Domestic customers
- 2. Customers must opt for paperless (e-bill) and self-billing during the bi-monthly billing period. E.g. 1.12.2025 to 31.01.2025 and so on
- 3. Customers must have **no overdue payments** at the time of the random selection of lucky customers.
- 4. The random selection of lucky customers will be conducted on bills generated under bi-monthly billing period through self-billing and paperless billing as per district-wise billing
- 5. District-wise number of lucky winners under the respective billing cycle will be under sole discretion of IOCL
- 6. Winners will be selected through a transparent, random selection process by the respective GA.
- 7. The incentive amount will be credited to the winner's next PNG-D bill
- 8. Only customers with correct billing information and validated self-read submissions will be considered. IOCL reserves the right to disqualify any entry in case of incorrect, incomplete, or misleading information
- 9. One customer may get the lucky cashback once in the six-billing cycle
- 10. The scheme will remain valid for six bi-monthly billing cycles, unless revised or discontinued by IOCL
- 11. IOCL may modify, suspend, or terminate the scheme at any time without prior notice.

Process for paperless billing & Self-Metering

- 1. Sign-up: Register on the IndianOil PNG Portal (https://cx.indianoilcgd.com)
- 2. Enable Paperless Billing: After Registration, go to My Account Settings Select Paperless Bill.



3. Submit Meter Reading: Navigate to Home or Usage tab and upload your meter reading using the "Submit Meter Reading" option.



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